



STEPS TO A SUCCESSFUL CAMPAIGN

PREPARE

- Work with your United Way Relationship Manager to plan this year's campaign. What worked? What hasn't worked? What needs to be adjusted this year considering the changing work landscape? How can you capitalize on both virtual and in-person engagement?
- Set campaign dates. Allow plenty of time to create strategic messaging and to get your online donation portal set up.
- Assemble a campaign team to help distribute campaign messaging across each department or team.
 This is especially important if your organization engages in a hybrid/flexible work model.
- **Get leadership buy-in.** Campaigns are more successful when driven from the top-down.
- Set a campaign goal that your campaign team and employees can rally behind.
- Set key points for distributing company-wide messaging, i.e., announcement of the campaign, launch day, mid-campaign, final push, and thank you.

EXECUTE

- Use your planned messaging to launch the campaign. Consider using video messages from leadership to encourage donating.
- Run team challenges and offer incentives to encourage participation. Example: The team with the highest participation wins an outdoor lunch with the CEO or other company leaders or an extra day of PTO.
- Utilize campaign team members to keep the campaign top of mind on team conference calls, in-person meetings, or personal asks via one-onone meetings or emails. Conduct regular meetings with the team leads to discuss strategies and needs for their team.

WRAP UP

- Finalize campaign results with your online giving platform and submit to your payroll department.
- Consider doing an in-person wrap-up and send a thank you note to the entire company, group of donors, and your campaign team to Celebrate your results!



MAKE IT S.O.C.I.A.L.

- SHORT & SWEET
 - Campaigns are best when kept to two to four weeks. The longer the time, the less momentum.
- OVERALL GOALS

 Clearly state your goals dollars raised, number of participants, average donation, etc.
- COMMUNICATE

 A picture is worth a thousand words! Use photos or videos when possible in your communication and storytelling. This helps connect people to the mission.

 Weave in in-person asks in addition to digital content.
- IMPACT
 The economic impact of changes to social service programs will be far reaching, and your dollars can help provide needed support in your community.

 Tell this story in your communications. Your United Way Relationship Manager can help provide this content and narrative.

ACCELERATE SUCCESS WITH GAMES

Daily prizes, trivia, raffles, etc., are a great way to keep people connected. Consider having individual prizes for those who reach their personal goal and for teams who reach their goals.

LIVE UPDATES ON GOAL PROGRESSION

Celebrate your wins! Keep the momentum going by celebrating daily wins and keeping the campaign's progress at the top of all communication.



BEST PRACTICES

KICK-OFF:

- Consider a kick-off celebration; this year's campaign is a great opportunity to bring employees together for a good cause. Kick-offs can start with company leadership and include United Way speakers.
- Record a video from a senior executive to be distributed electronically to all employees.
- Highlight leadership buy-in or leadership match commitment. Campaigns are more successful with communicated buy-in from the top.

UTILIZE AVAILABLE RESOURCES:

- The Workplace Campaign toolkit is available online at <u>UnitedWayGCR.org/Campaign-Center</u> and can be provided by your Relationship Manager. This toolkit includes sample email messaging, video links, PDFs of collateral materials, and more.
- Also available to you are traditional paper pledge forms,
 e-pledging portals, and fillable pledge PDFs. There is
 even language and processes available to implement a
 rollover campaign.
- Your United Way Relationship Manager can guide you through all steps of your campaign.

COMMUNICATIONS:

- Consolidate and coordinate outgoing communications to avoid overwhelming employees.
- Promote any corporate match, corporate gifts, or other incentives to increase contributions.
- Have your Campaign Committee make individual asks of their team. If possible, this is always done best face-to-face.
 Consider phone calls instead of emails as well. People give to people.

INCENTIVES:

- Popular prizes include PTO, rewards, or raffles for unique experiences/items.
- Incentive for new and existing donors.
- Consider using their completed pledge forms as entrance into the raffle, rather than an additional cost for a ticket.

EVENTS:

- Encourage employees to participate in volunteer opportunities on their own or as a company. Available opportunities found at <u>UnitedtoVolunteer.org</u>.
- Find opportunities to create virtual or in-person events:
 host a Zoom kick-off for employees to hear from company
 and campaign leadership, host a United Way virtual ALICE
 simulation, have a virtual silent auction with prizes like gift
 cards or lunch with the CEO, have a virtual day of impact,
 or a video call with United Way and other local nonprofit
 agencies.
- Consider having an event once the campaign is
 launched to promote donations and have a little fun.
 Popular events include dress-down days, company lunches, silent auctions/raffles. Your United Way Relationship
 Manager can provide you with messaging and talking points for your events.

DONOR NETWORKS:

- When asking for donations, remember that United Way
 Donor Networks are a way for employees to extend their
 impact and deepen their engagement with our work. Based
 on their giving level, employees can join the following
 networks and taking part in meaningful, year-round
 events, volunteer opportunities, and engagement.
 - » Tocqueville Society (\$10,000+)
 - » Leadership Society (\$1,000+)

RECOGNITION AND THANKS:

- Consider doing an in-person wrap-up celebration to celebrate the impact your employees have made.
- Send a thank-you email from your CEO, Campaign Chair, Co-Chair, Committee, or other team members.
- Highlight givers of a certain level, publicize results and reiterate the impact of gifts on a team call or e-newsletter.
- Work with your United Way Relationship Manager to include updates all year on United Way's impact in company newsletters.

FREQUENTLY ASKED QUESTIONS

Q: HOW CAN WE COLLECT DONATIONS ONLINE?

A: United Way of the Greater Capital Region offers a free online giving platform to collect your employee donations. This platform offers various levels of customization depending on your company's size and needs and it can collect payroll deductions, credit cards, and other gifts. For more information or a demonstration of the site, contact your United Way Relationship Manager.

Q: ARE DONATIONS TO UNITED WAY TAX-DEDUCTIBLE?

A: Yes, and The CARES Act now allows taxpayers who do not itemize to deduct up to \$300 per year in charitable contributions. For additional information, please visit reach out to your United Way Relationship Manager or Financial Advisor.

Q: WHEN SHOULD OUR GIVING CAMPAIGN RUN?

A: Most campaigns take place from September to December, but they can happen at a time that is best suited for your organization.

Q: WHEN DOES PAYROLL DEDUCTION START?

A: For most companies, payroll deduction usually runs from January 1 – December 31. However, United Way does not set your payroll schedule; it is a company decision.

Q: CAN EMPLOYEES DESIGNATE THEIR DONATION?

A: As a service to donors, we make it possible to specify a non-profit organization to receive your donation. However, the direct investment of your dollars designated to United Way of the Greater Capital Region goes further to strengthen education, income, and health – the building blocks of opportunity – in our nine counties.

THANK YOU!

Thank you in advance for your efforts! By agreeing to lead your company's workplace campaign, you join a passionate group of change-seekers and trailblazers creating lasting change in the Greater Capital Region.

You are a frontline volunteer who raises awareness about the vital role United Way of the Greater Capital Region plays in the community. Together with passionate supporters like you, we're leading the charge to improve education, income, and health - the building blocks of opportunity for everyone in our community.

We hope this guide will provide you with the necessary resources to run your campaign successfully. Please reach out to your United Way Relationship Manager, who can provide additional support and guidance throughout your campaign.



UNITED is the WAY

United Way mobilizes communities to action so all can thrive.



UnitedWayGCR.org

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